

## Guide to Access Budget Direct's Windscreen Claim Portal

**Step 1** Click on the following link to access Budget Direct's online claim submission portal  
<https://www.budgetdirect.com.sg/login?redirect=/policy-manager/dashboard>

**Step 2** Login with your email address or Singpass

**Log in**

Email Address

**Get OTP via SMS**

A Policy Manager account is created when you complete your first quote.

OR

**Log in with singpass**

Don't have Singpass app? [Find out more](#)

**Step 3** Select on " My claims"

My Profile   My Quotes   My Policies   **My Claims**   My Rewards

Now available for all active policyholders: **Get 24/7 Claims Assistance** via our web app.

### Your Activity

Below is a summary of your latest activity with us.

Updated 22/01/2025	
Product Motor Car Insurance	Policy Comprehensive
Start on 17/03/2025	End on 16/03/2026
Status Policy	

**Exclusive offer for existing customers!**

Get up to \$50 in e-vouchers when you buy more policies from us. Yours to spend as you like. Just remember to use your own Buddy ID on your next purchase of an additional policy (excluding Commercial Vehicle Insurance and Single Trip Travel Insurance).

**Find out more**

**Want to earn more Referral rewards? Share your unique Buddy ID Referral Link today**

**Step 4** Select on "Windscreen Claim"

## Type of Claim

**Car Insurance**

**Motorcycle Insurance**

**Commercial Vehicle Insurance**

**Travel Insurance**

**Accident Claim**

**Windscreen Claim**

**Need help with your Accident claim? We will help get you sorted, fast.**

### 1. Get details

#### Personal Information

- your policy number
- your NRIC details

#### From the scene of the incident

- details of the incident, including time and place (photos and video footage provide good evidence)
- other drivers' names, addresses, vehicle registration numbers, and insurance details
- names and contact details of any witnesses
- details of any tow-truck company used
- police report number (if applicable)

#### Reporting to the police

You need to **report an accident** to the police if someone is injured or dies, a hit-and-run situation occurs, or a

**Step 5** Select on " Access My Policies and Submit a Windscreen Claim Online"

**Need help with a Windscreen claim? We will help get you sorted, fast.**

### 1 Submit your claim online

Initiate a claim within 30 days of your windscreen accident/incident using our online claims service.

Kindly ensure the **supporting photos** are submitted to facilitate your claims process and avoid unnecessary delays.

**Access My Policies and Submit a Windscreen Claim Online**

[Download a Windscreen Claim Form](#)  
(if not using our online claim service)

Step 6 Select on "Submit a Windscreen Claim"

The screenshot displays a user interface with four navigation tabs: "My Profile", "My Quotes", "My Policies" (which is the active tab), and "My Claims". Below the tabs is a notification banner with a clock icon and the text: "Now available for all active policyholders: **Get 24/7 Claims Assistance** via our web app." A blue link "Back to Dashboard" is positioned below the banner. The main content area features a policy card with a car icon, the text "Policy Number", and a red button labeled "Submit a Windscreen Claim". Below this card is a table of policy details.

Updated 22/01/2025		
Product	Policy	Auto-Renewal Arrangement
Motor Car Insurance	Comprehensive	Yes
Start on	End on	Status
17/03/2025	16/03/2026	Policy